

Environment and Neighbourhoods Quarter 4 Performance Report 2006/07

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Reference	Title	Service	Frequency & Measure	Good Performance	2005/06 Year-End	2006/07 Target	Current Position as at 30 April 07	Predicted Full Year Result	Year on Year Improvement Trend	All England Top Quartile (Based on 2005/06 Quartile Information)	Core City Average (Based on 2005/06 Year-End data)	Core City position 1 = Top 8 = Bottom (Based on 2005/06 Year-End data)	Data Quality Issues	Comments
BV-126 LAA-SSC12 LPSA 11	Domestic burglaries per 1,000 households	Community Safety	Monthly No.	Fall	23.85	23.60	25.60	25.60	↓	6.40	27.50	4	Some concerns	Year end outturn = 8244 up 7.5% against previous year, equivalent to 574 more offences.
BV-127 a	Violent crime per year, 1000 population in the Local Authority area.	Community Safety	Monthly No.	Fall	25.06	23.60	24.00	24.00	↑	12.50	33.50	3.00	No concerns	Year end outturn = 17244 down 4.4% against previous year, equivalent to 790 fewer offences.
BV-127 b	Robberies per year, per 1000 population in the Local Authority area.	Community Safety	Monthly No.	Fall	1.82	1.80	2.30	2.30	↓	0.30	3.90	3.00	No concerns	Year end outturn = 1641 up 25.0% against previous year, equivalent to 328 more offences.
BV-128	Vehicle crimes per 1,000 population	Community Safety	Monthly No.	Fall	17.23	16.90	17.40	17.40	↓	7.30	25.30	2.00	No concerns	Year end outturn = 12505 up 0.8% against previous year, equivalent to 104 more offences.
BV-164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and follow the good practice standards for social landlords on tackling harassment included in the code of practice for social landlords: Tackling racial Harassment?	Housing Management	Annually Yes/No	Yes	Yes	Yes	Yes	Yes	↔	No information supplied by the Audit Commission	Yes	1.00	Some concerns	
BV-174 CP-CS1	The number of racial incidents recorded by the authority per 100,000 population	Community Safety	Quarterly No.	Rise	249.44	256.94	183.10	183.10	↓	No information supplied by the Audit Commission	170.40	2.00	Some concerns	PROVISIONAL - There has not yet been a full return from Education Leeds although indications are there will not be as many reports from them as last year. The target of 256.94 for 2006/07 has not been achieved. In 2006/07 there were 1324 reported racial incidents compared with 1867 (prov) in 2005/06. Analysis shows this to be a reduction of 29.1% when compared to the previous year, equivalent to 543 fewer reported incidents. The other departments have maintained but not improved performance. Currently LCC is developing a multi-agency hate crime reporting form and developing a business case for introducing a hate crime database. An improvement plan to ensure that departments understand and fulfil the corporate requirements for recording incidents and further action taken will be put in place. Targets for each department will be set and reported corporately.
BV-175 CPA-H19	The percentage of racial incidents that resulted in further action	Community Safety	Quarterly %	Rise	96.00	98.00	94.00	94.00	↓	100.00	84.80	2.00	Some concerns	PROVISIONAL: The target of 98% for 2006/07 has not been achieved. This performance can be partially explained by inconsistency of following corporate policy across the authority. Currently LCC is developing a multi-agency hate crime reporting form and developing a business case for introducing a hate crime database. An improvement plan to ensure that departments understand and fulfil the corporate requirements for recording incidents and further action taken will be put in place. Targets for each department will be set and reported corporately.
BV-198	The number of problem drug-misusers in treatment per thousand head of population aged 15-44	Community Safety	Monthly No.	Rise	N/A	8.20	11.60	11.60		78.25	47.30	2.00	No concerns	Due to the way this indicator is reported, the result for December and Quarter 3 is not available until the end January.
BV-225 CPA in 2007	Action against domestic violence (DV) provision and effectiveness of LA services designed to help victims of DV and prevent DV	Community Safety	Quarterly %	Rise	90.90	100.00	100.00	100.00	↑	No information supplied by the Audit Commission	61.20	1.00	No concerns	All actions have been achieved.
CP-CS3	Increase the percentage of local people who feel that they belong to their local area	Community Safety	Survey %	Rise	N/A	N/A	64.70	N/A		N/A	N/A	N/A	Some concerns	
CP-CS4	Increase the percentage of local people who feel they can influence decisions affecting their local area	Community Safety	Survey %	Rise	N/A	N/A	32.90	N/A		N/A	N/A	N/A	No concerns	This figure has been calculated using the results from Q34 of the annual survey and is a total of the respondents who answered yes to Definitely Agree and Tend to Agree. This question was asked for the first time in the 06/07 Best Value General Survey
CP-CS50 LAA-SSC8 PSA1	Reduce overall crime levels in Leeds by 35% by 2008	Community Safety	Monthly %	Rise	23.90	30.00	23.60	23.60	↓	N/A	N/A	N/A	Some concerns	Year end outturn = -23.6% up 0.3% Compared with 78,573 recorded offences in the baseline year of 2003/04 there were 60,036 recorded offences in 2006/07, equivalent to 18,537 fewer offences. PSA1 is a Public Service Agreement containing the crime reduction targets that the police, local authority and CDRP must achieve by March 2008. The PSA1 target measures BCS (British Crime Survey) comparator crime against the level recorded in 2003/04. The PSA1 target for England and Wales is that by March 2008, BCS comparator crime must fall by 15% from the level recorded in 2003/04. However, high crime areas have PSA1 targets that are more demanding, with the requirement that BCS comparator crime must fall by at least 20%. To improve the situation in Leeds, West Yorkshire Police and Safer Leeds set an ambitious PSA1 target of 35%, much higher than the minimum 20% reduction. This PSA is being revised as part of the Comprehensive Spending Review and a new measurement will be announced for 08/09. Representation has been made to GOYH from the Chief Executive (LCC) and West Yorkshire Police to renegotiate the target to a more

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CP-CS51ai LAA-SSC18a	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area during the day	Community Safety	Survey %	Rise	Rise	N/A	Year on Year Increase	77.50	↑	N/A	N/A	N/A	Some concerns	
CP-CS51aii LAA-SSC18b	Reduce the number of people who have a fear of crime by: increasing the % of people surveyed that feel safe walking alone in their area after dark	Community Safety	Survey %	Rise	Rise	N/A	Year on Year Increase	30.70	↑	N/A	N/A	N/A	Some concerns	
CP-CS51c	Reduce the number of people who have a fear of crime by: c) reducing the % of residents who believe that drunkenness or dealing drugs is a very big problem in their area	Community Safety	Survey %	Fall	Fall	10.90	Year on Year Decrease	13.40	↓	N/A	N/A	N/A	Some concerns	
CP-CS51d	Reduce the number of people who have a fear of crime by: d) reducing the % of people who feel that drunkenness and rowdiness is a very big problem in their area	Community Safety	Survey %	Fall	Fall	4.80	Year on Year Decrease	10.90	↓	N/A	N/A	N/A	Some concerns	
CP-SC51b LAA-SSC16a	Reduce the number of people who have a fear of crime by: b) reducing the % of residents who feel that anti-social behaviour is a very big problem in their area	Community Safety	Survey %	Rise	Fall	N/A	Year on Year Decrease	47.00	↑	N/A	N/A	N/A	No concerns	
CP-CS57	Reduce the number of young people who have a fear of crime	Community Safety	Survey No.	Fall						N/A	N/A	N/A	Some concerns	The information for this indicator will be collected in a survey being undertaken by the Health Initiative team in conjunction with Education Leeds. The first results should be available by the end of June.
CP-CS58 CYP-PoC7	Reduce the number of first time offenders who are under 18 years of age by 5%	Community Safety	Survey No.	Fall	1,925.00	1,993.00	1,875.00	1,875.00	↑	N/A	N/A	N/A	Some concerns	An analysis of the following areas has led to the excellent result for this indicator 1. First time offences. Analysis has been undertaken and the root causes addressed through Education Partners and the Police. 2. Looked after Children as an at risk group for minor reported offences with work undertaken to minimise the instances of police intervention for misbehaviour through restorative Justice interventions and training.
LKI-CS6 LAA-SSC29a	Total number of drug users in treatment	Community Safety	Monthly No.	Rise	N/A	3,241.00	3,765.00	3,765.00		N/A	N/A	N/A	No concerns	Due to the way this indicator is reported, the result for December and Quarter 3 is not available until the end December.
LKI-CS7 LAA-SSC29b	Percentage of drug users retained in treatment for 12 weeks or more	Community Safety	Monthly %	Rise	N/A	80.00	78.00	78.00		N/A	N/A	N/A	No concerns	
LKI-CS8a LAA-SSC13 LPSA2	Addressing domestic violence by: a) increase the number of reported incidents of domestic violence	Community Safety	Quarterly No.	Rise	N/A	12,020.00	11,180.00	11,180.00		N/A	N/A	N/A	Some concerns	Year end result = 11180 down 3.3% against previous year, equivalent to 378 fewer offences.
LKI-CS8b LAA-SSC14 LPSA2	Addressing domestic violence by: b) reduce repeat victimisation as a proportion of reported domestic violence incidents	Community Safety	Quarterly %	Fall	N/A	47.00	48.20	48.20		N/A	N/A	N/A	Some concerns	Year end outturn = 48.2% Actual=5394 down 4.2% against previous year, equivalent to 251 fewer repeats.
LKI-CS8c LAA-SSC15 LPSA2	Addressing domestic violence by: c) increase the number of reported incidents of domestic violence that result in a sanctioned detection	Community Safety	Quarterly %	Rise	N/A	14.00	23.70	23.70		N/A	N/A	N/A	Some concerns	Year end outturn = 23.7%
BV-166a CPA-E27	Score against a checklist of enforcement best practice for environmental health	Environmental Health	Annually %	Rise	96.70	96.70	96.70	96.70	↔	100.00	93.09	2	Some concerns	We have maintained a score of 96.7 in 2006/07. The target for 2007/08 is to maintain this performance.
BV-166b CPA-E21	Score out of 10 against a checklist of enforcement best practice for trading standards	Environmental Health	Annually %	Rise	100.00	100.00	100.00	100.00	↔	100.00	94.98	1.00	No concerns	
BV-217 CP-EN51	Percentage of pollution control improvements to existing installations completed on time.	Environmental Health	Quarterly %	Rise	97.00	90.00	98.80	98.80	↑	100.00	81.63	2	No concerns	Central Government set a target of achieving 90% pollution controls, which Leeds adopts as its target. Exceeded comfortably.
LKI-EH10	Reduce the percentage of people over 60 finding it difficult to heat their homes to 17%	Environmental Health	Annually %	Fall	N/A	17.00	38.70	38.70		N/A	N/A	N/A	No concerns	
LKI-EH3	The percentage of food premises inspections that should have been carried out that were carried out for high-risk premises	Environmental Health	Quarterly %	Rise	50.64	50.00	51.60	51.60	↑	N/A	N/A	N/A	Some concerns	
LKI-EH8 CPA-H18	Percentage of private sector homes vacant for more than 6 months	Environmental Health	Quarterly %	Fall	N/A	2.69	2.39	2.39		N/A	N/A	N/A	Some concerns	

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LKI-EH9	HMO Licensing - number of licence applications received	Environmental Health	Monthly No.	Rise	N/A	3,500.00	2,576.00	2,576.00		N/A	N/A	N/A	No concerns	
BV-183a CPA-H14	The average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly weeks	Fall	0.45	0.50	0.70	0.70	↓	1.00	1.93	2.00	No concerns	CPA - Upper threshold B&B accommodation only used in extreme cases.
BV-183b CPA-H15	The average length of stay in hostel accommodation of households which include dependant children or a pregnant woman who are unintentionally homeless and in priority need	Homeless and Advisory Service	Monthly weeks	Fall	0.00	0.00	0.00	0.00	↔	0.00	8.10	1.00	No concerns	CPA - Upper threshold. No temporary accommodation provision in Leeds that meets the definition of hostel accommodation for families.
BV-202	The number of people sleeping rough on a single night within the area of the local authority	Homeless and Advisory Service	Annually No.	Fall	1.00	10.00	6.00	6.00	↓	0.00	6.13	1.00	No concerns	Formal headcount carried out on 30th of March - 6 rough sleepers identified. Although the headcount only applies to the city centre it is recognised that the problem of rough sleepers exists outside this area.
BV-203 CPA-H22	The percentage change in the average number of families placed in temporary accommodation.	Homeless and Advisory Service	Quarterly %	Fall	3.88	5.00	24.00	24.00	↓	-16.00	2.47	3.00	No concerns	CPA - Mid threshold. See highlight report.
BV-213 CPA-	Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	Homeless and Advisory Service	Monthly No.	Rise	1.00	2.00	1.30	1.30	↑	5.00	5.00	5.00	No concerns	Homeless prevention training to be prioritised in 2007/08.
BV-214 CPA-H	Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years.	Homeless and Advisory Service	Monthly %	Fall	7.12	6.00	3.66	3.66	↑	0.37	6.61	6.00	No concerns	CPA Mid threshold. 63 repeat applications out 1722 acceptances.
CP-HAS50	Reduce the number of homeless people in Leeds per 1000 households, as defined by the Council.	Homeless and Advisory Service	Monthly No.	Fall	5.85	5.64	5.30	5.30	↑	N/A	N/A	N/A	Some concerns	The target was to have less than 1800 acceptances in the year. Achieved 1722 acceptances.
LKI-HAS11 LAA-SSC25	Number of sanctuary installations completed	Homeless and Advisory Service	Monthly No.	Rise	N/A	160.00	174.00	174.00		N/A	N/A	N/A	Some concerns	
LKI-HAS4	The number of homeless acceptances made in the year (cumulative)	Homeless and Advisory Service	Monthly No.	Fall	1,868.00	1,800.00	1,722.00	1,722.00	↑	N/A	N/A	N/A	No concerns	
LKI-HAS5 LAA-SSC26	The number of homeless acceptances resulting from parental eviction (cumulative)	Homeless and Advisory Service	Monthly No.	Fall	209.00	180.00	254.00	254.00	↓	N/A	N/A	N/A	Some concerns	
BV-184a CPA-H1	The proportion of local authority homes which were non-decent at 1st April.	Housing Management	Monthly %	Fall	47.54	43.50	34.39	34.39	↑	16.00	55.75	3.00	Significant concerns	Provisional result - Development of the new Asset Management System ongoing. Reporting this year from existing systems on the recommendation of KPMG.
BV-184b CPA-H2	The percentage change in the proportion of non-decent LA homes which are not decent between 1st April 2004 and 1st April 2005	Housing Management	Monthly %	Rise	9.45	19.00	13.38	13.38	↑	28.30	9.63	3.00	Significant concerns	Provisional result - Development of the new Asset Management System ongoing. Reporting this year from existing systems on the recommendation of KPMG.
BV-212 CPA-H8	Average time taken to re-let local authority housing.	Housing Management	Monthly Days	Fall	63.00	40.00	38.59	38.59	↑	29.00	58.50	5.00	Some concerns	Performance improved significantly from 05/06 in part due to work undertaken in response to last year's audit findings. CPA Mid threshold.
BV-63 CPA-H11, LAA-HCOP21	Energy Efficiency - the average SAP rating of local authority owned dwellings	Housing Management	Quarterly No.	Rise	61.20	64.00	65.10	65.10	↑	69.00	62.13	4.00	Some concerns	CPA Upper threshold performance achieved.
BV-66a CPA-H6	Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	Housing Management	Monthly %	Rise	96.15	97.10	96.59	96.59	↑	98.59	95.42	3.00	Some concerns	YEAR END RESULT IS PROVISIONAL Strategic Landlord has reviewed the specification of the BV66a report to ensure that performance is reported in accordance with the definition. This review is now complete - correct adjustments categories are now included and service charge income has been excluded from the calculation. Strategic Landlord has carried out detailed testing of the report and ALMOs have carried out some further testing. A couple of issues have been raised and so at this stage performance is still provisional.
BV-66b CPA-H	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	Housing Management	Monthly %	Fall	7.42	7.00	7.29	7.29	↑	4.12	10.40	1.00	Some concerns	As BV-66a
BV-66c	Percentage of local authority tenants in arrears who have had Notices Seeking Possession served	Housing Management	Monthly %	Fall	30.12	27.00	24.84	24.84	↑	17.06	33.16	2.00	No concerns	As BV-66a
BV-66d	Percentage of local authority tenants evicted as a result of rent arrears.	Housing Management	Monthly %	Fall	0.27	0.26	0.29	0.29	↓	0.21	0.63	1.00	No concerns	As BV-66a
BV-74a CPA-H12	The percentage of all council tenants, or a representative sample of council tenants, stating that they are satisfied with the overall service provided by their landlord when surveyed.	Housing Management	Survey %	Rise	75.00	Year on Year Increase	70.00	70.00	↓	84	74	3	Some concerns	When adjustment for deprivation is applied result = 84.39% which is CPA Mid Threshold position. Working with ALMOs to do more localised surveys which should give a more complete picture than the city-wide survey.
BV-74b	Satisfaction of ethnic minority local authority tenants (excluding white minority tenants) with the overall service provided by their landlord.	Housing Management	Survey %	Rise	71.00	Year on Year Increase	58.00	58.00	↓	82	65.33	2	No concerns	Working with ALMOs to do more localised surveys.
BV-74c	Satisfaction of non-ethnic minority local authority tenants with the overall service provided by their landlord.	Housing Management	Survey %	Rise	75.00	Year on Year Increase	70.00	70.00	↓	84	74.83	4	Some concerns	

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BV-75a CPA-H13	Satisfaction of council housing tenants with opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Housing Management	Survey %	Rise	49.00	Year on Year Increase	57.00	57.00	↑	69	61.67	7	Some concerns	The result is calculated from 8358 self assessments from across the city. The number of vulnerable households in fuel poverty increased because of the rise in home energy prices and as such is something the Council has no control of.
BV-75b	Satisfaction of ethnic minority council housing tenants (excluding white minority) with their opportunities for participation in management and decision-making in relation to housing services provided by their landlord.	Housing Management	Survey %	Rise	43.00	Year on Year Increase	59.00	59.00	↑	71	53.5	7	Some concerns	
BV-75c	Satisfaction of non-ethnic minority council housing tenants with their opportunities for participation in management and decision making in relation to housing services provided by their landlord.	Housing Management	Survey %	Rise	49.00	Year on Year Increase	57.00	57.00	↑	70	62.67	6	Significant concerns	Performance improved significantly from 05/06 in part due to work undertaken in response to last year's audit findings.
CP-HM50	Improve the quality of life of people living in the most disadvantaged areas of the city by narrowing the gap between them and the rest of Leeds	Housing Management	Survey %	Fall	N/A	Year on Year Increase	N/A	0.00	N/A	N/A	N/A	N/A		There are no official estimates of claimant proportions by ward. These are estimated in-house assuming the distribution of the working age population across the wards in 2005/2006 is the same as the Census of Population 2001. In addition, Government estimates of the working age population for Leeds in 2006 is not available. Instead the Government uses the 2005 figure in all its calculations.
CP-HM53	Reduce the percentage of Leeds households that are vulnerable and suffer from fuel poverty.	Housing Management	Annually %	Fall	14.30	13.50	27.50	27.50	↓	N/A	N/A	N/A	Some concerns	Contributes to a CPA indicator Upper threshold. Partnership working with Council Tax officers has enabled us to maximise the outcomes for this indicator.
LKI-HMA13	(Former BV185) Percentage of responsive (but not emergency) repairs during 2005/06 for which the Authority both made and kept an appointment	Housing Management	Monthly %	Rise	77.72	94.70	89.23	90.48	↑	N/A	N/A	N/A	Some concerns	Following the start of a stickering programme to inform residents as to what materials can and can't be recycled and indeed in which bins items should be placed, a large increase in kerbside SORT was noted in November. It is hoped that this increase will be mirrored in December and through to the year end. Please note that the waste indicators were calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances set prior to this are not valid. The year end figure can be attributed to timber tonnes being down in comparison to the previous year (however, a new timber contract has been let which allows MDF to be recycled and as such performance should increase over future years); scrap metal tonnage being down by approximately 900 tonnes and gully waste now being included within the calculation for BV82b and excluded from 82a. In addition, the SORT rejection rates were calculated last year based on an average whereas this year, a new process within WDF demands that we use t
LKI-HMA2	Average relet times for local authority dwellings let in the previous financial year	Housing Management	Monthly days	Fall		40.00	45.90	45.90		N/A	N/A	N/A	No concerns	Please note that the waste indicators were calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances set prior to this are not valid, and needed to be adjusted. The year end figure can be attributed to: timber tonnes being down in comparison to the previous year (however, a new timber contract has been let which allows MDF to be recycled and as such performance should increase over future years); scrap metal tonnage being down by approximately 900 tonnes and gully waste now being included within the calculation for BV82b and excluded from 82a. In addition, the SORT rejection rates were calculated last year based on an average whereas this year, a new process within WDF demands that we use the actual rejection rate. Overall performance was offset by the increase in the amount of kerbside recycling (SORT) recovered and an increase in the number of televisions recycled under hazardous waste legislation.
LKI-HMA3	Percentage of rent lost through Local Authority dwellings becoming vacant	Housing Management	Monthly %	Fall	1.85	1.70	1.60	1.60	↑	N/A	N/A	N/A	Some concerns	Performance in the 'winter' months tends to be lower than in the summer months (seasonal variations are commonplace on this indicator). The increase in tonnage can be attributed to: the introduction of a garden waste collection pilot involving 20,000 households; an increase in the amount of leaf fall collected; and the fact that authorities are now permitted to include gully waste in these figures which hasn't been included previously. In addition, it should be noted that the weather experienced actually had a negative effect on this figure as less garden waste was generated in the first three months of the year.
LKI-HMA4 CPA-H5	The average time taken to complete non-urgent responsive repairs	Housing Management	Monthly days	Fall	16.78	12.00	12.68	12.68	↑	N/A	N/A	N/A	No concerns	The increase in tonnage can be attributed to: the introduction of a garden waste collection pilot involving 20,000 households; an increase in the amount of leaf fall collected; and the fact that authorities are now permitted to include gully waste in these figures which hasn't been included previously. In addition, it should be noted that the weather experienced actually had a negative effect on this figure as less garden waste was generated in the first three months of the year.

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LKI-HMA7 CPA-H4	The percentage of urgent repairs completed within Government time limits	Housing Management	Monthly %	Rise	88.46	97.40	96.72	96.72	↑	N/A	N/A	N/A		As the Authority does not have access to an incinerator or EFW plant PIs can not be set for this PI. Please note that this BVPI was calculated for the first time using Waste Data Flow (WDF). The need to use WDF was communicated during the 2006/07 financial year and as such the targets and tolerances are not valid. The increase on BV82c can be attributed to the fact that a particular contractor who works on behalf of LCC obtains energy from the waste through re-processing SORT rejections.
LKI-NR4 LAA-SSC32A	Percentage of local authority homes which meet the governments decency standard	Housing Management	Monthly %	Rise	52.46	56.50	70.22	70.22	↑	N/A	N/A	N/A	No concerns	The actual performance is £1.34 or (2.1%) higher than the target. There are number of variations that have contributed to the additional costs. Repairs to vehicles were £300k (0.92p) higher and an enhanced bin replacement program cost an additional £175k (£0.54p). The closure of Pontefract Lane in preparation for the East Leeds Link Road resulted in change in some routes which cost approx £116k (£0.38p). Additional fuel costs of £118k represents a further costs of £0.36 per household. These additional costs were partly offset by the delay in the Garden Pilot scheme (0.47p) and efficiencies in adding more properties to existing SORT routes rather than creating two new SORT routes.
LKI-JS7	Annual average Leeds unemployment rates compared with the annual average GB rate	Jobs and Skills	Quarterly %	Fall	2.80	Yearly Decline	3.10	3.10	↓	N/A	N/A	N/A	No concerns	The actual performance is £2.91 (8.55%) better than the target. This has arisen due to two significant items. Firstly, the Authority received a grant from the DTI of £414k to help deal with the costs of the disposal of Hazardous WEEE Waste. This had not been anticipated when the target was set. This accounts for £1.12 of the reduction. The second factor is the requirement to account for LATS allowances in the year they have been used. As Leeds did not use all of its 2006/7 allowances, approx £600k of 'grant income in excess of applied LATS expenditure' has reduced the cost of the service by £1.61. Again this was not anticipated when setting the target.
LKI-JS8	Number of wards in the city with an unemployment rate 2.5 percentage points higher than the city's average	Jobs and Skills	Annually No.	Fall	4.00	4.00	6.00	6.00	↓	N/A	N/A	N/A	No concerns	The results are positive and show that over four in every five people in Leeds are satisfied with the waste collection service. Satisfaction surveys in 2003/04 and 2006/07 are not directly comparable as in 2003/04 face to face surveys were performed whilst in 2006/07 postal surveys were used (as per government guidelines). Results derived from face to face surveys are often higher than those generated from postal questionnaires as people are often less likely to express dissatisfaction when completing face to face surveys.
BV-64 CP-PSH2	The number of private sector dwellings that are returned into occupation or demolished as a direct result of action by the local authority	Private Sector Housing Strategy	Monthly No.	Rise	1,724.00	1,000.00	2,377.00	2,377.00	↑	76.5	498	1	No concerns	In terms of this BVPI Leeds has moved from below average in 2003/04 to above average in 2006/07 and Leeds has the highest satisfaction levels of all the core cities. The results from 2003/04 and 2006/07 are not directly comparable as in 2003/04 face to face surveys were performed whilst in 2006/07 postal surveys were used (as per government guidelines).
BV-82a(i) CP-RC50	Percentage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly %	Rise	17.26	18.53	15.83	15.83	↓	20.87	13.75	1	No concerns	The result for 2006/07 places Leeds in the top quartile in comparison to there metropolitan authorities and we are joint top with Birmingham amongst the core cities. It should be noted that the results from 2003/04 and 2006/07 are not directly comparable as in 2003/04 face to face surveys were performed whilst in 2006/07 postal surveys were used (as per government guidelines).
BV-82a(ii)	Total tonnage of household waste arisings which have been sent by the authority for recycling	Refuse Collection & Waste Management	Quarterly No.	Rise	57,389.00	61,676.00	53,486.00	53,486.00	↓	15126.1	32330.58	1	No concerns	The performance listed for quarter 3 is for the months of October and November only. The council commenced a roll out of green bins/bags to certain areas in late November and these will be reflected in the quarter 4 results. There has been a 2.21% improvement on last year's figure which is encouraging and demonstrates that the service is heading in the right direction. This improvement can be attributed to the conversion of certain farm routes onto monthly recyclables, an extension of properties in Otley onto kerbside collections and a garden waste trial involving 20,000 households

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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
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BV-82b(i) CP-RC51	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly %	rise	4.07	4.44	6.47	6.47	↑	13.05	4.22	5	No concerns	The performance listed for quarter 3 is for the months of October and November only. The council commenced a roll out of green bins/bags to certain properties in late November. The results will be reported in quarter 4 and an increase in performance is expected. There has been a 2.21% improvement on last year's figure which is encouraging and demonstrates that the service is heading in the right direction. This improvement can be attributed to the conversion of certain farm routes onto monthly recyclables, an extension of properties in Otley onto kerbside collections and a garden waste trial involving 20,000 households.
BV-82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Refuse Collection & Waste Management	Quarterly No.	Rise	13,540.00	14,777.00	21,845.00	21,845.00	↑	8770.3	9767.06	3	No concerns	Targets for 2006/07 have been exceeded through the re-mapping of some routes specifically to minimise the number of missed bins. In addition, the service has worked with Finance to perform a staff audit which aimed to gain the maximum benefit from the crews and involved greater management of those bins reported as missed bins, by the crews. In conjunction with this notices were issued to utility companies causing disruption to the service through road closures due to their maintenance work. However, please be aware the figure achieved in 2005/06 isn't comparable to 2006/07 due to the fact that this figure is influenced by the weigh bridge rules that were introduced in the first ten weeks of 2005/06.
BV-82c(i)	Percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly %	Rise	0.03	0.03	0.53	0.53	↑	6.72	24.98	5	No concerns	Targets for 2006/07 have been exceeded through the re-mapping of some routes specifically to minimise the number of missed bins. In addition the service has worked with Finance to perform a staff audit which aimed to gain the maximum benefit from the crews and involved greater management of those bins reported as missed bins, by the crews. In conjunction with this notices were issued to utility companies causing disruption to the service through road closures due to their maintenance work. However, please be aware the figure achieved in 2005/06 isn't comparable to 2006/07 due to the fact that this figure is influenced by the weigh bridge rules that were introduced in the first ten weeks of 2005/06.
BV-82c(ii)	Tonnage of household waste arisings which have been used to recover heat, power and other energy sources	Refuse Collection & Waste Management	Quarterly No.	Rise	87.00	102.00	1,775.00	1,775.00	↑	13174	73265.76	5	Some concerns	Performance in survey period 2 (August-November) has exceeded the target set for the year. Performance has dropped slightly on survey period 1 but this is to be expected as litter tends to be more problematic during the summer months and detritus ratings are affected by leaf fall in October and November. Period 3 information is collected December - March and will be reported in Q4. 3rd Qtr - The reasons behind the increase in this figure is currently being investigated. Please be aware that this PI is actually reported 3 times a year, not quarterly. City Services have exceeded the target set for this indicator for 2006/07 and remain on course to achieve the LPSA 2 target in 2008/09. The improvement has been realised through work undertaken by environmental pride teams who have increased the resource within the SOA's thus improving the scores picked up as part of the city wide surveys. During the year, this work was also supported by a chewing gum campaign run in conjunction with DEFRA, a cigarette butts campaign run in conjunction with ENCAMS and an increase in the enforcement actions and value of fines issued
BV-82d(i) CP-RC52	Percentage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly %	Fall	78.61	77.00	77.09	77.09	↑	59.41	55.36	4	No concerns	Performance in this area is improving on the previous year and is currently exceeding the target set for the year. Work in hotspot areas plus minor graffiti removal undertaken by the Environmental Pride Teams is assisting performance and ensuring graffiti is removed more speedily than in previous years. Period 3 information is collected Dec-March and will be reported in Q4. City Services have exceeded the target set for this indicator for 2006/07. This can be attributed to the extra intensive neighbourhood management funding provided to enable an extra team to work in 'hot spot' areas within the North West wedge, resulting in a significant increase in the number of graffiti incidents removed compared to the previous year. In addition, the increased value of the fines issued under the Neighbourhoods & Environment Act may have deterred individuals. Overall, the work undertaken has contributed to the achievement of a place in the finals of the 'Clean Britain Awards'.

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BV-82d(ii)	The tonnage of household waste arisings which have been landfilled	Refuse Collection & Waste Management	Quarterly No.	Fall	261,439.00	256,340.00	260,416.00	260,416.00	↑	53892.2	121763	6	No concerns	The council remains on course to achieve the year end target and our performance is strong in comparison to other cities. Period 3 information is collected Dec-Mar and will be reported in Quarter 4. LCC operate fly posting drums which have dramatically reduced the amount of unauthorised fly posting incidents across the city. This combined with the increased enforcement powers available through the Clean Neighbourhoods & Environment Act have contributed to the achievement of a place in the finals of the 'Clean Britain Awards'.
BV-84a CPA-E26	Number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly KG	Fall	462.16	462.60	467.18	467.18	↓	394	458.69	4	Some concerns	The council's performance on this indicator is rated as 'good'. It is not achieving the top rating on this PI (very effective) as the number of fly tips recovered is increasing (which is not surprising given the work being undertaken by the Environmental Pride Teams). This PI should be viewed in conjunction with BV199a-c as the work done in this area contributes to a 'cleaner city'. To obtain the highest score on this PI (very effective) there needs to be a reduction in incidence of fly tipping and an increase in the number of enforcement actions. In 2006/07, the number of enforcement actions (such as duty of care inspections, stop and search operations and prosecutions etc) rose significantly on the previous year. An additional 4149 enforcement actions were performed in 2006/07, assisted by increased staff resources through NRF funding. However, fly tipping incidences also rose in 2006/07 and this was as a result of the environmental pride teams cutting back vegetation and overgrown areas and discovering fly tips in many of the SOA areas. As a result of this increase, the maximum score
BV-84b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population	Refuse Collection & Waste Management	Quarterly %	Fall	-2.32	0.09	1.10	1.10	↓	-3.79	-2.99	5	No concerns	Although performance has declined to 75% this only equates to 1 vehicle being missed in the wedge. South Inner, Q4 March - the 33.3% equates to 1 out of 3 vehicles. City Services have exceeded the target set for 2006/07. This can be attributed to LCC working in partnership with West Yorkshire Police through the appointment of a police officer whose role is solely to investigate and deal with abandoned vehicles. This partnership allows more timely access to information and increased responsiveness to the public. Increased DVLA powers have also assisted in performance.
BV-86	Cost of waste collection per household	Refuse Collection & Waste Management	Annually £	Fall	64.48	62.15	63.49	63.49	↑	39.48	46.59	8	No concerns	City Services have exceeded the target set for 2006/07. This can be attributed to LCC working in partnership with West Yorkshire Police through the appointment of a police officer whose role is solely to investigate abandoned vehicles and a contractual arrangement where all vehicles are (where possible) removed within 24 hours.
BV-87	Cost of waste disposal per tonne for municipal waste	Refuse Collection & Waste Management	Annually £	Fall	29.79	34.03	31.12	31.12	↓	39.46	43.43	1	No concerns	Satisfaction surveys in 2003/04 and 2006/07 are not directly comparable as in 2003/04 face to face surveys were performed whilst in 2006/07 postal surveys were used (as per government guidelines). Results derived from face to face surveys are often higher than those generated from postal questionnaires as people are often less likely to express dissatisfaction when completing face to face surveys.
BV-90a CPA-E8A	Percentage of people expressing satisfaction with household waste collection	Refuse Collection & Waste Management	Survey %	Rise	89.00	90.00	82.00	82.00	↓	84	77.25	2	No concerns	Performance on this indicator is for the months of October and November only. December's data was not available at the time of entering this information onto the PMS. The service has exceeded its targets for this year. Performance has been assisted by the work undertaken by the Environmental Pride Teams as they have uncovered a significant number of flytips which, ordinarily would not have been uncovered.
BV-90b CPA-E8B	Percentage of people expressing satisfaction with waste recycling	Refuse Collection & Waste Management	Survey %	Rise	62.00	70.00	70.00	70.00	↑	72	59	1		
BV-90c	Percentage of people expressing satisfaction with waste disposal	Refuse Collection & Waste Management	Survey %	Rise	88.00	90.00	86.00	86.00	↓	85	78.88	1		
BV-91 CPA-E7A	Percentage of population resident in the authority's area serviced by a kerbside collection of recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	90.14	95.00	92.35	92.35	↑	100	90.23	4		

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BV-91b	Percentage of households resident in the authority's area served by a kerbside collection of at least two recyclables	Refuse Collection & Waste Management	Quarterly %	Rise	90.14	95.00	92.35	92.35	↑	100	64.28	4		
LKI-RC1	Number of household collections missed per 100,000 collections	Refuse Collection & Waste Management	Quarterly No.	Fall	150.50	200.00	84.63	84.63	↑	N/A	N/A	N/A		
LKI-RC1b	Percentage of household waste collections, collected per 100,000 collections	Refuse Collection & Waste Management	Quarterly %	Rise	99.85	99.90	99.92	99.92	↑	N/A	N/A	N/A		
BV-199a CP-SC50 CPA-E4	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Street Cleansing	Quarterly %	Fall	20.00	19.00	17.00	19.00	↑	8.8	18.13	5		
BV-199b	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Street Cleansing	Quarterly %	Fall	11.00	10.00	6.00	6.00	↑	1	10.88	6	No concerns	Performance in this area is improving on the previous year and is currently exceeding the target set for the year. Work in hotspot areas plus minor graffiti removal undertaken by the Environmental Pride Teams is assisting performance and ensuring graffiti is removed more speedily than in previous years. Period 3 information is collected Dec-March and will be reported in Q4. City Services have exceeded the target set for this indicator for 2006/07. This can be attributed to the extra intensive neighbourhood management funding provided to enable an extra team to work in 'hot spot' areas within the North West wedge, resulting in a significant increase in the number of graffiti incidents removed compared to the previous year. In addition, the increased value of the fines issued under the Neighbourhoods & Environment Act may have deterred individuals. Overall, the work undertaken has contributed to the achievement of a place in the finals of the 'Clean Britain Awards'.
BV-199c	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Street Cleansing	Quarterly %	Fall	1.00	1.00	1.00	1.00	↔	0	3	1	No concerns	The council remains on course to achieve the year end target and our performance is strong in comparison to other cities. Period 3 information is collected Dec-Mar and will be reported in Quarter 4. LCC operate fly posting drums which have dramatically reduced the amount of unauthorised fly posting incidents across the city. This combined with the increased enforcement powers available through the Clean Neighbourhoods & Environment Act have contributed to the achievement of a place in the finals of the 'Clean Britain Awards'.
BV-199d	The year-on-year reduction in the total number of incidents and increase in total number of enforcement actions taken to deal with fly tipping	Street Cleansing	Quarterly Level	fall	7,004.00		3.00	3.00	↑	No information supplied by the Audit Commission	No information supplied by the Audit Commission	No information supplied by the Audit Commission	Some concerns	The council's performance on this indicator is rated as 'good'. It is not achieving the top rating on this PI (very effective) as the number of fly tips recovered is increasing (which is not surprising given the work being undertaken by the Environmental Pride Teams). This PI should be viewed in conjunction with BV199a-c as the work done in this area contributes to a 'cleaner city'. To obtain the highest score on this PI (very effective) there needs to be a reduction in incidence of fly tipping and an increase in the number of enforcement actions. In 2006/07, the number of enforcement actions (such as duty of care inspections, stop and search operations and prosecutions etc) rose significantly on the previous year. An additional 4149 enforcement actions were performed in 2006/07, assisted by increased staff resources through NRF funding. However, fly tipping incidences also rose in 2006/07 and this was as a result of the environmental pride teams cutting back vegetation and overgrown areas and discovering fly tips in many of the SOA areas. As a result of this increase, the maximum score
BV-218a	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Street Cleansing	Quarterly %	Rise	89.24	90.00	92.54	92.54	↑	96.64	75.93	3	No concerns	Although performance has declined to 75% this only equates to 1 vehicle being missed in the wedge. South Inner, Q4 March - the 33.3% equates to 1 out of 3 vehicles. City Services have exceeded the target set for 2006/07. This can be attributed to LCC working in partnership with West Yorkshire Police through the appointment of a police officer whose role is solely to investigate and deal with abandoned vehicles. This partnership allows more timely access to information and increased responsiveness to the public. Increased DVLA powers have also assisted in performance.

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BV-218b	Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle	Street Cleansing	Quarterly %	Rise	83.33	85.00	92.17	92.17	↑	95	74.22	5	No concerns	City Services have exceeded the target set for 2006/07. This can be attributed LCC working in partnership with West Yorkshire Police through the appointment of a police officer whose role is solely to investigate abandoned vehicles and a contractual arrangement where all vehicles are (where possible) removed within 24 hours.
BV-89 CPA-E38	The percentage of people satisfied with cleanliness standard	Street Cleansing	Survey %	Rise	63.00	Year on Year Increase	63.00	63.00	↔	69	59.88	2	No concerns	Satisfaction surveys in 2003/04 and 2006/07 are not directly comparable as in 2003/04 face to face surveys were performed whilst in 2006/07 postal surveys were used (as per government guidelines). Results derived from face to face surveys are often higher than those generated from postal questionnaires as people are often less likely to express dissatisfaction when completing face to face surveys.
LKI-SC6	The average time taken to remove fly tips	Street Cleansing	Quarterly DAYS	Fall	1.38	1.30	1.11	1.30	↑	N/A	N/A	N/A	No concerns	Performance on this indicator is for the months of October and November only. December's data was not available at the time of entering this information onto the PMS. The service has exceeded its targets for this year. Performance has been assisted by the work undertaken by the Environmental Pride Teams as they have uncovered a significant number of flytips which, ordinarily would not have been uncovered.

	Result	Target*
Percentage of indicators achieving target at year end - based in Predicated Full Year Result	47%	Greater than 53%
Percentage of indicators showing a year on year improvement	59%	Greater than 67%
Percentage of indicators showing a year on year decline	34%	Less than 22%
Percentage of indicators in All England Top Quartile	11%	Greater than 12%
Percentage of indicators in All England Bottom Quartile	67%	Less Than 34%